Republic of the Philippines

Department of Education

REGION IV- A CALABARZON

CITY SCHOOLS DIVISION OF THE CITY OF TAYABAS

Advisory No. 319, s. 2026

November 18, 2026

In compliance with Deped Order (DO) No. 8, s. 2013
this advisory is issued not for endorsement per DO 28, s. 2001
but only for the information of Deped officials,
personnel/staff, as well as the concerned public.
(Visit *www.deped.gov.ph*)

LANDBANK OF THE PHILIPPINES ADVISORY ON THE TEMPORARY UNAVAILABILITY OF CUSTOMER CARE EMAIL SERVICES

This Office disseminates the information from the Landbank of the Philippines regarding Temporary Unavailability of Customer Care Email Services.

Enclosed is a copy of the communication for reference.

Immediate dissemination of this Advisory is desired.

ADMIN UNIT- landbank of the Philippines advisory on the temporary unavailability of customer care email services
RECC5O1N-011355/November 18, 2026

Address: Brgy. Potol, Tayabas City
Telephone No.: (042) 785-9615
Email Address: tayabas.city@deped.gov.ph
Website: https://www.sdotayabascity.ph

DepED

DepEd Tayabas City <tayabas.city@deped.gov.ph>

LANDBANK Client Advisory: Customer Care Email Temporarily Unavailable

1 message

LANDBANK <connect@info.landbank.com> Sat, Nov 14, 2026 at 5:38 AM
Reply-To: LANDBANK <connect@info.landbank.com>
To: tayabas.city@deped.gov.ph

LANDBANK

CLIENT ADVISORY

Temporary Unavailability of Customer Care Email Services

Due to a reported global **Microsoft 365 service outage**, LANDBANK's Customer Care email channel (customercare@landbank.com) is temporarily unavailable.

For immediate assistance, please contact:

Customer Care Hotline —
(02) 8-405-7000

Facebook Messenger —
Land Bank of the Philippines

For your security, make sure you are messaging LANDBANK's official Facebook Page and look for the **blue verified badge (✓)** beside the page name.



We apologize for the inconvenience and appreciate your understanding.

Due to a reported global **Microsoft 365 service outage,** LANDBANK's Customer Care email channel (**customercare@landbank.com**) is temporarily unavailable.

During this period, emails sent to this address may not be received or acknowledged.

For immediate assistance, you may contact our Customer Care Team through the following alternative channels:

Customer Care Hotline: (02) 8-405-7000

Facebook Messenger: Land Bank of the Philippines (✓)

For your security, make sure you are messaging LANDBANK's official Facebook Page and look for the **blue verified badge (✓)** beside the page name.

We apologize for any inconvenience and will provide an update as soon as we receive further advice from Microsoft.

Thank you!

Was this information helpful?

Security Reminder

LANDBANK will never ask for your personal information such as user account, ID, password, OTP, account number, credit card number and CVV/CVC via email link, text message, or phone call. If you receive a suspicious call or email asking you to provide any confidential information, report immediately to (02) 8405-7000.

Even with strong security measures, added protection gives you greater peace of mind.

Protect your LANDBANK ATM Debit Card and Passbook Savings Account with **LANDBANK ATM Protect** for as low as **₱180**/year, with up to **₱50,000** coverage.

Inquiries: ***lbpatmprotect@cocogen.com***
Official Bancassurance Partner: ***Cocogen Insurance***

Connect with us.

landbankofficial LBP_Official LANDBANK Land Bank of the Philippines (Official)

Allow us to serve you better. Download the LANDBANK Mobile Banking App (MBA) today!

Need more help?

24/7 LBP Customer Care Center
(02) 8405-7000
1-800-10-405-7000
(PLDT Domestic Toll Free Hotline)

www.landbank.com

This email was sent by LANDBANK to: tayabas.city@deped.gov.ph

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Deposits are insured by PDIC up to P1 Million per depositor.

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